



The Castleton

The Castleton Bed and Breakfast
1 Highcliffe Rd, Swanage BH19 1LW

Access Statement

The Castleton is a guest house situated approximately half a mile on a level walk from Swanage Town centre and located approximately 100m from the beach. The town centre offers a variety of shops, restaurants and bars. Within 200 metres of the Castleton there are 4 establishments serving food and alcoholic beverages. A general store and newsagent is located within 400 metres.

The Castleton is a Victorian building dating from circa 1850. Nine of its ten bedrooms are on the 1st and 2nd floor, approached by a wide carpeted stairway with secure handrail. The tenth bedroom is on the ground floor just inside the front door. All floors are carpeted with the exception of the hallway, dining room, conservatory and guest lounge has, all of which have laminate, wooden or vinyl floors. The dining room, lounge and tenth bedroom are all on a level. The bedroom is brightly lit, with three wall lamps and a central hanging lamp plus bedside lamps. The bathroom affords level access and has a shower with a small step (<10cm) to gain access. Whilst this room has no specific disability aids it would be suitable for persons of limited mobility.

Pre-Arrival

Reservations for the Castleton may be made online, by telephone and by e-mail. Deposits to secure reservations can be taken via cheque or credit and debit cards and can be completed over the phone. All confirmed reservations receive email confirmation of the booking, receipt for the deposit and confirmation of the dates reserved.

Arrival & Car Parking Facilities

Check-in time is between 4.00pm – 7.00pm. When you arrive you will be given a bedroom and front door key to The Castleton to allow 24 hour access for the duration of your stay. The Castleton has 3/4 private parking spaces and the 15 metres from the car park to the front door is paved and on the level. Free, unrestricted on-street parking is available in nearby Burlington, Victoria and De Moulham Road (less than 200m from the Castleton). In addition pay & display parking facilities are available at the North Beach Car Park located within 200m. If the pay and display car park is required by guests, we will refund the cost of the car park fee with proof of payment.

Swanage has excellent Public transport links with buses running from Wareham and Bournemouth railway stations and from Poole bus station (Wilts & Dorset Bus service: 01202 673555 – www.wdbus.co.uk), the nearest bus stop to The Castleton is less than 20m. Private hire taxis are also available.

Main Entrance & Reception

Access to The Castleton reception, on the ground floor, is through a standard 1.5m front door, over a 5 inch stone step. This offers access to a guest lounge with comfortable seating, reception area and the dining room where further seating is available. The approach and entrance areas are well lit with floodlighting and a lamp positioned above the front door. We are happy to assist with guest's luggage on check in and check out.

Public Areas - WC

There are 2 WC's for guest use only located on the first floor landing, accessed by 16 stairs which are 80cm wide, carpeted with a secure handrail.

Dining Room, & Lounge

The dining room is situated on the ground floor, with access from reception through a 0.8m door. Dining room furniture is movable and all tables have central support columns. Breakfast is included in the cost of accommodation with the full selection described on a written menu; daily specials are also available and the menu is available in large print or read out by a member of staff. With notice we are able to accommodate most special dietary requirements. The Guest lounge offers views over Swanage Bay and seating is provided by 2, 3 seater sofas plus window seating for up to 4. Digital TV plus DVD player is available for guest use and a large selection of DVD films is available for guest use. In addition a broad selection of books and board games is available.

Bedrooms

There are 16 stairs to the 1st landing plus 4 more to the first floor where 4 bedrooms are situated and a further 13 steps up to a half landing and 5 more to the 2nd floor where another 4 bedrooms are located. Each bedroom or suite is equipped with a television and digital clock-radio. A library of DVDs is available for guests to use in the guest lounge. Each room has tea and coffee & hot chocolate making facilities, bottled water and biscuits etc. All bedrooms have smoke detectors. The house is centrally heated and the radiators are individually controlled in each bedroom. Fans are available on request.

Bathrooms

All bedrooms have en-suite bathrooms, with a shower, bath or both. Bathroom fittings are standard and of good quality however not specifically adapted for guests with restricted mobility or with impaired sight. Secure overnight storage of wheelchairs is available. A booking service for taxi's restaurants etc. is available.

We, as hosts are willing to assist in any way possible to make your stay as comfortable and satisfying as possible.